

Welsh Language Policy

At Fishguard and Goodwick Young Person's Trust (POINT), we celebrate Wales' bilingual nature! We want all young people to feel included and have the choice to use Welsh or English.

Our Goal

- Offer bilingual youth work opportunities.
- Make services welcoming for all language speakers.
- Recognise the language needs of the young people we serve.
- Promote Welsh language, culture, and heritage in everything we do.

How We Use Welsh

- ***Marketing & Literature: Flyers, posters, and programmes are available in Welsh and English.***
- ***Surveys & Questionnaires: Offered in Welsh on request.***
- ***Frontline Staff: Some staff can speak basic Welsh, and we provide Welsh-speaking support where possible.***
- ***Written Correspondence: We reply in the language you write to us in.***
- ***Telephone: Bilingual voicemail and greetings. We try to connect you to a Welsh speaker if needed.***
- ***Events & Meetings: We aim to provide translation so everyone can use their language of choice.***

Digital & Media

- Social media and our website can provide information in Welsh on request.
- Media releases follow the language preference of the journalist or outlet.

Staff & Recruitment

- Recruitment adverts are bilingual, except where Welsh is essential.
- Managers review the need for Welsh-speaking staff regularly.

Staff are encouraged to learn Welsh and get training or refresher courses when possible.

Translation

- We use approved translators for documents or specialist topics.
- Staff training ensures everyone knows about the Welsh Language Policy.

Policy Review

- The policy is reviewed every 2 years to make improvements.

POINT is committed to making Welsh language services available for all young people—so you can choose the language that makes you feel most comfortable!