

Safeguarding at POINT

At Fishguard and Goodwick Young Person's Trust (POINT), keeping you safe is our top priority. Everyone who works or volunteers here has a responsibility to protect children and young people aged 10–25 from harm, abuse, or neglect.

Our Commitment

- Make sure all staff and volunteers are carefully checked, trained, and supervised.
- Follow clear safeguarding policies and procedures.
- Keep up-to-date with national rules and guidance on protecting young people.
- Ensure young people are involved in decisions that affect them.

What "At Risk" Means

- Child at risk: Someone under 18 who may be harmed or neglected.
- Adult at risk: Someone over 18 who needs care or support and cannot protect themselves from harm.

Even if someone isn't harmed yet, staff take early action to keep them safe.

How Staff & Volunteers Keep You Safe

- Follow our Code of Conduct and safeguarding procedures.
- Attend training and induction about your safety.
- Report any concerns immediately to a Designated Safeguarding Officer (DSO).
- Observe, record, and report—don't investigate yourself.
- Make sure young people are reassured and protected while concerns are reported.

 If a Young Person Tells Us About Abuse

- Stay calm and listen carefully.
- Believe them and reassure them it's not their fault.
- Do not promise to keep it secret—the DSO needs to know.
- Record facts clearly and report immediately to a DSO.
- Seek help if unsure—POINT will contact social services or police if needed.

 Who to Contact (Safeguarding Officers)

- Zoe Davies – Strategic and Governance Manager

Tel: 01348 871887 | Mob: 07557 933422

Email: zoedavies@pointypt.org.uk

- Kate-Marie Mitchell General Manager (Operations)

Tel: 01348 875467 | Mob: 07507 904179

Email: katenewton@pointypt.org.uk

- Perys Worth – Trustee

Tel: 01348 872648 | Email: perys.shans@btinternet.com

- Pembrokeshire County Council Child Protection (CCAT): 01437 776444

- Adult Safeguarding Team: 01437 776056

- Out of Hours Social Services: 0300 333 2222

 Confidentiality & Support

- Personal information is kept safe and secure.
- Workers and volunteers are supported if reporting concerns—they are protected by law when acting in good faith.
- POINT is committed to ensuring young people feel safe and listened to.

Remember: If you ever feel unsafe or notice someone else might be at risk, tell a trusted staff member or volunteer straight away. Your safety matters!