

Privacy and Data Protection

Your Privacy

At POINT, we take your privacy seriously. We only collect information about you when we need it and we always try to keep it safe.

This page explains what information we might collect, why we collect it, and what your rights are.

What Information We Might Collect

Sometimes we may collect information such as:

- Your name
- Your date of birth
- Your email address or phone number
- Your address
- Information you choose to share with us
- Basic website information (like which pages people visit)

We only collect information that helps us run our services, support young people, or improve our website.

How We Use Your Information

We may use your information to:

- Contact you about activities, events or services
- Respond to messages or enquiries
- Manage your involvement in our projects
- Improve our website and services
- Meet legal or safeguarding responsibilities

We will never send spam or share your information for marketing without your permission.

Keeping Your Information Safe

We work hard to make sure your information is stored safely and securely.

We only keep your data for as long as we need it and follow UK data protection laws (GDPR).

Your Rights

You have the right to:

- Know what information we hold about you
- Ask us to correct information that is wrong
- Ask us to delete your information
- Ask us to stop using your information
- Ask for a copy of your information

If you ever want to do any of these things, just get in touch with us.

Cookies (Website Tracking)

Our website may use cookies.

Cookies are small files that help websites work better and help us understand how people use the site.

You can accept or reject cookies when you visit the site.

Links to Other Websites

Sometimes our website links to other organisations.

We are not responsible for how those websites use your information, so it's a good idea to check their privacy policies too.

Contact Us

If you have any questions about your data or privacy, you can contact us:

Email: enquiries@pointypt.org.uk

Phone: 01348 875467

✓ We respect your privacy and will always try to keep your information safe, secure and used responsibly.

